

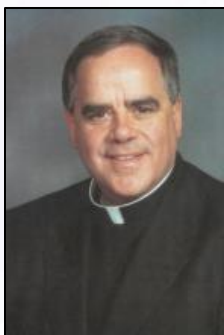


# *Sancti Spiritus:* *A Lenten Pilgrimage to CUBA!*

March 12 - 20, 2018

Especially designed for

## The Diocese of Phoenix



Fr. Mark Bozada  
Spiritual Director



The Most Rev. Eduardo Nevares  
Spiritual Director



Dr. Timothy Mullner  
Pilgrimage Host

Space is limited. Register Today!



Faith Journeys

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# Sancti Spiritus: A Pilgrimage to Cuba!

## 9 days / 8 nights

Doors are opening in Cuba. And so are hearts, hungry for connection to Christ and the Church! Our pilgrimage is named after the “Sacred Spirit” (Sancti Spiritus) region of Cuba, home to the oldest church currently standing on the island. On our faith journey we will see stunning Catholic churches, visit a Jewish Cemetery, deliver humanitarian aid (school supplies) to benefit local schools, and more! Visiting communities in Sancti Spiritus (a land unchanged by time), we will gain fresh insights into the rich history of Cuban spirituality and pray for a fresh outpouring of the Holy Spirit on our sisters and brothers.

### Day 1: Monday, March 12: Arrival in Cuba (D)

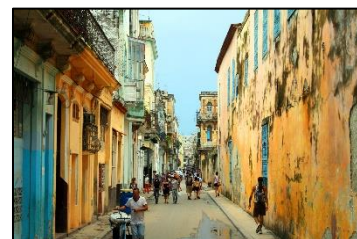
After meeting our Faith Journeys Tour Manager, we load our air-conditioned coach and enjoy a panoramic tour of Old Havana. Time will appear to stand still as we are surrounded by classic cars, the aroma of hand-rolled cigars, and the alluring sounds of Latin music! Arriving at historic Hotel Nacional de Cuba, we enjoy a welcome drink and check in at our delightful accommodations. This evening allows time to relax and wander with dinner in a local family run restaurant. We will ponder the rich history of Christianity, Judaism, and the growing popularity of Santeria (The Way of the Saints), with its misunderstood fusion of an Afro-Caribbean religion based on Yoruba beliefs and traditions, and Roman Catholicism. Overnight at our hotel in Havana.

### Day 2: Tuesday, March 13: Havana (B,D)

Our day begins with a wonderful breakfast of local flavors and Mass at Iglesia del Espiritu Santo (Church of the Holy Spirit). Built in 1632, this sanctuary is the oldest standing church in Cuba’s capital, and though founded at a later date, this church has been intact for nearly 500 years longer than the Parroquial Mayor Church which we will visit in Sancti Spiritus. Next we drive along the north side of the Old City to the Canal de Entrada which reveals the entrance to the Havana Port. Stopping on the far side of the canal, we will pray at one of Havana’s most beloved Catholic sites: the Christ of Havana, recalling the intentions we carry on this pilgrimage. This towering white marble statue is 66 feet tall and was consecrated by Pope Pius XII in 1958. The head of the sculpture was damaged by lightning on the day Fidel Castro’s forces occupied Havana in 1959. It has since been repaired. We will enjoy lunch in one of the local paladares or “family kitchen” restaurants which are unique to Havana. This afternoon we visit a local school to deliver backpacks filled with school supplies and non-perishable items while hearing stories of struggle meeting faith. This evening we enjoy a welcome drink at La Bodeguita del Medio, “the little store in the middle.” a special and unique piece of Cuba’s history and one of Ernest Hemingway’s favorite haunts. Then it’s off to dinner at another local gem for a bit of faith sharing on today’s insights and “tugs” from the Holy Spirit! Overnight at our hotel in Havana.

### Day 3: Wednesday, March 14: Old Havana, Morro Castle (B,D)

After breakfast and morning Mass, we will enjoy the UNESCO heritage site of Old Havana, walking the cobblestone streets and savoring 500 years of history and culture. The flea market will allow us to meet locals and see some of the horse-drawn carriages. Following a truly local lunch in Old Havana, we will explore the historic Romeo y Julieta Cigar Factory to learn about Cuban agriculture and commerce. The rest of the afternoon is YOURS to explore, wander, and pray. This evening, after another delicious meal, we visit Morro Castle to see the “Ceremonia de Canonazo” (Ceremony of the Cannon), an



important cultural experience and glimpse of ancient Cuban history. Overnight at our hotel in Havana

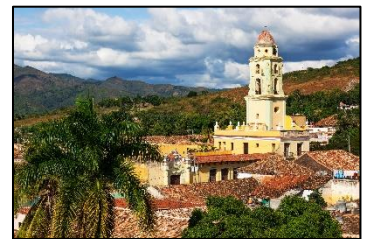
**Day 4: Thursday, March 15: Cienfuegos (B,D)**

Today we take leave of Havana and journey south to Cienfuegos, the capitol of this province, also known as Perla del Sur (Pearl of the South). We will explore the colonial town centre which was founded in 1819. We will learn about this rich agricultural region known for its sugar cane, mango, tobacco, and coffee crops. We will explore Parque Jose Marti, while the more adventurous may want to climb the cupola in Palacio Ferrer. Following a local lunch, we will celebrate Mass at the Cathedral of Our Lady of the Immaculate Conception, completed in 1819. We will have ample time to explore after Mass, taking note of the French stained glass windows of the Twelve Apostles and ornate French carvings. Enjoying an early local dinner, we complete our day with a short drive to Trinidad, where we will lodge for the next 2 nights. Overnight in Trinidad.



**Day 5: Friday, March 16: Trinidad, Valle de los Ingenios (B,D)**

Today we awake in Trinidad, known as the city time forgot, and a UNESCO World Heritage site. Along the way, Catholic social teaching will come alive as we visit Valle de los Ingenios, the valleys of the sugar cane plantations. This area is also a UNESCO World Heritage site which tells the story of Cuba's slave history, the sugar plantations, and the grand old homes for which many slaves paid the price. Next we enjoy a local lunch and explore Plaza Mayor with its museums and architectural gems. We will celebrate Mass in the famous Iglesia Parroquial de la Santisima Trinidad, with its simple sun-bleached Neoclassical façade. This is the largest church in Cuba and houses the much-venerated statue, Christ of the True Cross or Senor de la Vera Cruz. Get ready to SING as this church is renowned for its fine acoustics! We end our day with a short drive south of Trinidad to Playa Ancon, one of the prettiest beaches on the south coast of Cuba. Here we enjoy some time to swim, snorkel, reflect, and pray before enjoying a local dinner in Trinidad. Overnight at our hotel in Trinidad



**Day 6: Saturday, March 17: Sancti Spiritus, Parroquial Mayor Church (B,D)**

Following breakfast and morning prayer on the bus, we arrive in Sancti Spiritus, one of the oldest Cuban European settlements. We celebrate Mass at the Parroquial Mayor, the oldest church currently standing on the island of Cuba. Built in 1522, this church was among the first half-dozen to be erected in the Spanish territories of the Caribbean Sea. Following our time of prayer and intercession for the people of Cuba, we will explore the town square built barely a decade after Columbus' last voyage. After a local lunch, we enjoy learning about local single cask Cuban rum and discuss the economic implications of Cuba's future in the world market. Again, Catholic social teaching will come alive as we discuss the use of local resources, labor, and stewardship of the land. This afternoon there is FREE time for those who wish to explore and an optional cigar factory tour, before we board the coach for a short drive to Santa Clara where we will lodge for the next two nights. Overnight at our hotel in Santa.



**Day 7: Sunday, March 18: Santa Clara (B,D)**

Today we enjoy a day in the central province of Villa Clara and city of Santa Clara, Cuba's 5<sup>th</sup> largest. We will learn about the Mass under the Tamarind tree (Loma del Carmen), which started this community, and the families who played a significant role in the War of Cuban Independence against Spain (known in the US as the Spanish-American War). Catholic social teaching again comes to life as we learn about Santa Clara's role as the site of the last battle in the Cuban Revolution, 1958. Following Mass at the Catedral de Santa Clara de Asis (Saint Claire of Assisi Cathedral), we have time to explore the Paque del Carmen, and Parque de los Martires (Martyr's Park). We enjoy





dinner in a local restaurant, with time to wander on your own, savoring the sites, flavors, insights from our faith journey. Overnight at our hotel in Santa Clara

**Day 8: Monday, March 19: Jewish Cemetery, Havana, Buena Vista Social Club(B,D)**

After breakfast, we return to Havana with a stop on the way to visit the Jewish Cemetery and explore a surprising aspect of faith in Cuba – Judaism. Back in Havana we check into our wonderful final accommodations with time to relax and reflect. This evening we share memories and “tugs” from the Holy Spirit at the Havana Club, where a performance by the Buena Vista Social Club, an award-winning ensemble of Cuba’s best musicians, gives us insight into Cuba spirituality via music. We share a sumptuous farewell dinner and prepare for our journey home. Overnight at our hotel in Havana

**Day 9: Tuesday, March 20: Depart for Home (B)**

This morning includes time to pack, relax, and take one last trip into Old Havana before our air-conditioned coach arrives for our afternoon return flight to the US. This faith journey has provided memories for a lifetime and a call from the Holy Spirit to celebrate our unity amidst diversity in the Body of Christ. We return home ready to share insights and life lessons with our parish and local communities.

© Faith Journeys LLC

Dr. Timothy Mullner



## Pilgrimage price with self-arranged airfare (Land-Only): \$3,473

### Pilgrimage price including airfare from Phoenix, AZ: \$4,145

(U.S. government taxes, fees, and airline fuel surcharges up to \$120 included – pricing is based on a minimum 35 pilgrims)

<u>Payment Schedule</u>		<u>Cancellation Penalty</u>	
Payment constitutes acceptance of all terms and conditions		Cancellations on or after the dates listed below In addition to Section 4 under Terms & Conditions	
<b>\$300</b>	<b>With Registration Form</b>	September 13, 2017	\$100
\$1,500	September 13, 2017	November 12, 2017	\$200
		December 12, 2017	\$300
		January 11, 2018	\$1,000
Balance	December 12, 2017	January 26, 2018	Full Tour Cost

Space is available on a first come basis, and registrations are processed in the order they are received by Faith Journeys.

#### Pilgrimage Includes:

Round-trip airfare from **Phoenix, AZ**,  
economy class  
U.S. government taxes, fees, and fuel surcharges  
**up to \$120**  
(subject to change and adjusted with final billing)  
8 nights in 3-4 star hotel accommodations  
(based on double occupancy)  
8 breakfasts, 0 lunches, 8 dinners  
Professional Tour Manager throughout tour  
Local English-speaking guides  
All scheduled sightseeing and entrance fees  
Modern motorcoach  
Arrangements for daily Mass

#### Pilgrimage Does Not Include:

Single supplement (private room): \$550  
U.S. government taxes, fees, and fuel surcharges  
**exceeding \$120**  
Personal services (including portage and drinks)  
Travel Insurance (optional)\*\*: \$259  
Tips to Tour Manager, city guides, and bus driver(s)

This offer is based on staying at the following accommodations, or similar:

Havana (3): [Hotel Nacional de Cuba](#)  
Trinidad (2): [Hotel Ancon](#)  
Santa Clara (2): [Hotel Los Caneyes](#)  
Havana (1): [Hotel Nacional de Cuba](#)

*\*\*We highly recommend travel insurance to cover trip cancellation/interruption, travel delay, emergency medical, baggage delay and accidental death coverage. Please read the insurance information included in this document. If insurance is purchased at the time of a tour member's initial deposit for the trip, the travel insurance covers that tour member even if he/she must cancel or interrupt the trip due to a pre-existing condition*

# TRAVEL PROTECTION PLAN

Sometimes it happens - an emergency at home or a sickness causes people to cancel their vacation or interrupt their trip. We hope this doesn't happen to you, but if it does, what about the financial costs involved? And what about losing your personal belongings or becoming ill while on your trip? Because these unfortunate events can occur, a travel protection plan offered and administered by Trip Mate, Inc. is available with all Faith Journeys International travel arrangements. This high-quality travel insurance plan covers your vacation investment, your belongings, and most importantly, you. This travel protection plan covers you even if you must cancel or interrupt your trip due to a pre-existing medical condition - if you purchase the plan within 30 days of your initial deposit/payment for your trip.

Outlined below are the major benefits of the plan. A "Travel Insurance Certificate" which provides complete details of the plan, including conditions, exclusions and limitations will be included with your initial invoice and is also available to you, upon request, at any time prior to your purchase of the plan

## **CANCELLATION/INTERRUPTION – TRIP COST**

If you cancel your Trip for a covered reason, you will be reimbursed up to the amount in the Schedule, for the amount of unused non-refundable prepaid expenses for Travel Arrangements, forfeited, non-refundable Payments or Deposits that you paid for your Trip. If you have to cancel or interrupt your Trip due to a covered injury, sickness or death - your own or that of a Traveling Companion or Family Member - or for Other Covered Reasons, as defined, you will be reimbursed up to the Trip cost for unused land or water travel arrangements, plus additional transport charges paid to return home or to rejoin your Trip.

## **TRAVEL DELAY - \$750**

Provides reimbursement up to \$150 per day (maximum \$750) for reasonable accommodation and traveling expenses until travel becomes possible if you are delayed for 12 hours or more due to a covered reason such as: any carrier delay; Injury, Sickness or death of you or your Traveling Companion; quarantine; loss of passport, travel documents or money; or natural disaster.

## **MISSED CONNECTION - \$750**

If your arrival at your trip destination is delayed for 3 hours or more due to a certified delay of a Common Carrier, inclement weather, unannounced strike, natural disaster or terrorism, you will be reimbursed for the cost of your unused land or water arrangements, plus the additional transportation expense incurred to join your trip.

## **ACCIDENTAL DEATH & DISMEMBERMENT - \$25,000**

These benefits are paid if loss occurs within 180 days of a covered Injury that occurs while on your Faith Journeys Trip.

## **MEDICAL EXPENSE/EMERGENCY ASSISTANCE - \$25,000**

Provides reimbursement for reasonable and customary medical expenses incurred within 52 weeks of a covered Injury or Sickness that occurs while on your Faith Journeys Trip, or for emergency dental treatment received during your Trip not to exceed \$750; the cost of emergency transport to Home or an appropriate Hospital, including escort expense (both, if deemed necessary by the attending Physician), for a covered Injury or Sickness that occurs while on your Trip, or the cost of homeward carriage if deceased.

## **BAGGAGE AND PERSONAL EFFECTS - \$1,500**

Coverage for direct physical loss or damage to your Baggage, passports or visas while on your Trip. A \$600 maximum limit applies to jewelry, watches, cameras and camera equipment, and furs — a \$300 per article limit applies to all other items. If, while on your Trip, your Baggage is delayed for 24 hours or more, we will pay up to \$100 for the purchase of necessary additional clothing and personal articles.

## **Conditions & Limitations**

Certain exclusions and limitations apply and are detailed in the "Travel Insurance Certificate". For example, coverage does not apply to: any sickness or condition of you, a Traveling Companion or Family Member traveling with you that existed during the 60 days prior to the effective date of the coverages (this exclusion is waived if your premium is received within 7 days of your initial deposit/payment for your Trip), suicide, normal pregnancy, war or any act of war. Other Covered Reasons, as defined, includes the following events or their consequences: Cancellation or Interruption of your Trip due to: Inclement Weather, unannounced Strike, mechanical breakdown that causes complete cessation of services of Your Common Carrier for at least 12 consecutive hours; a documented traffic accident while en route to departure; being hijacked or quarantined; jury duty; destruction of your home or destination by fire, flood, burglary or natural disaster; being called to the emergency service of government to provide aid or relief in the event of a natural disaster; a documented theft of passports or visas; a transfer of employment of 250 miles or more; involuntary job termination (must be employed with same employer for 1 year) ; a Terrorist Incident which occurs in a city listed on your itinerary for the trip and occurs within 30 days prior to Your Scheduled Departure Date or revocation of military leave due to war.

The Travel Protection Plan is underwritten by: United States Fire Insurance Company, Eatontown, NJ. Benefits are administered by: Trip Mate, Inc. \*, 9225 Ward Parkway, Suite 200, Kansas City, Missouri, 64114, 800-888-7292 (\*In CA, dba Trip Mate Insurance Agency)

## Terms & Conditions

### 1. PAYMENT TERMS

- 1.1. **Payment.** Client shall strictly comply with the Payment Schedule on or before the due date. Faith Journeys ("FJ") accepts payment by check or, with a non-refundable 3% surcharge, Visa and MasterCard. Checks should be made payable to Faith Journeys LLC.
- 1.2. **Additional Deposits.** From time to time, FJ may request one or more deposits over and above those set forth in the Payment Schedule (the "Additional Deposits"). Additional Deposits may be required because of travel during peak periods, the unique nature of the facilities, or any other matter which, in FJ's sole opinion, requires an additional deposit. FJ will consult with Client's tour organizer before making a request for an Additional Deposit, but FJ's decision whether and Additional Deposit is necessary is final. Client shall pay an Additional Deposit within thirty (30) days of the request by FJ.

### 2. DUTIES AND OBLIGATIONS OF FJ

- 2.1. **Scope and Exclusivity.** FJ shall have the duties and obligations set forth in this Section 2 and no others.
- 2.2. **Services Supplied by FJ.** FJ will provide the transportation, transfers, airfare, lodging and services specified in the attached tour brochure on the terms provided herein. FJ reserves the right to vary itineraries and/or destinations and to substitute hotels if circumstances beyond its control necessitate such change(s).
- 2.3. **Services Excluded by FJ.** All transportation, charges, services or other items not specifically identified in the tour brochure for this trip are not covered and must be paid by Client separately. Excluded services and items include, but are not limited to, tips to local guides; meals and beverages other than those noted in the tour brochure; expenses of a personal nature such as laundry, telephone, valet, etc.; portage for hand-carried luggage; passport and visa fees; free time activities; optional excursions and coach driver and guide/escort gratuities.
- 2.4. **Special Equipment and Excess Luggage Needs.** Special technical equipment (including musical instruments), excess or oversize luggage and the transportation for such are not included. Any piece of luggage/equipment over 50 pounds or exceeding 62 inches (length+ width + height) is subject to additional charges.

### 3. LIMITATIONS ON LIABILITY AND INDEMNIFICATION

- 3.1. **Limitation on Liability of FJ.** FJ, its agents and cooperating organizations expressly disclaim all responsibility and/or liability of any nature for loss, damage or injury to property or person due to any cause whatsoever occurring during a tour under its management, except damaged caused by the gross negligence of FJ.
- 3.2. **Client's Indemnification.** Client shall hold FJ, its agents, employees, contractors and affiliated organizations harmless from, and indemnify and defend same against, any and all claims or liability for any injury (including death) or damage to any person or property whatsoever occurring during the tour, or any part thereof, when such injury or damage has been caused in part or in whole by the act, neglect, fault, or omission of Client, its agents, servants, employees, or invitees. The provisions of this Paragraph 3.2 shall survive the expiration or termination of this Agreement with respect to any claims or liability occurring prior to such expiration or termination.

### 4. CANCELLATION

- 4.1. **Right to Cancel.** Client shall be entitled to cancel this Agreement only upon the terms set forth in this Section 4.
- 4.2. **Cancellation Schedule.** Subject to the terms of the remainder of this Section 4, and provided that Client has made all payments required under the Payment Schedule, Client may cancel this Agreement by providing written notice of the cancellation to FJ. Upon providing such notice, Client is entitled to return of deposits, if any, in accordance with the Cancellation Schedule set forth in the attached tour brochure. The balance of any deposits made by Client, including any Additional Deposits, shall be retained by FJ.
- 4.3. **Limitations on Cancellation.** Notwithstanding the provisions of the preceding Section 4.2, upon providing notice of cancellation to FJ, Client shall not be entitled to refund of any deposits which have been used by FJ to reserve space or fares if the deposits for space or fares are non-refundable to FJ from the providers. Further, in the event that the payments or deposits made by Client are less than the amounts paid by FJ to reserve space or fares which are non-refundable, Client shall not receive any funds pursuant to the Cancellation Schedule and shall remain liable to FJ for any shortfall. Client shall remain liable to FJ for any actual damages to FJ resulting from Client's cancellation of the Agreement.

### 5. CLIENT'S BREACH AND DEFAULT

- 5.1. **Breach.** Upon the breach of any term of this Agreement, including but limited to failure to strictly comply with the payment terms, failure to timely make Additional Deposits, or violation of any of the rules and regulations of FJ, FJ may, at its option, declare the Client in default and terminate its obligation to perform further under this Agreement. Upon any breach of this Agreement, by failure to make payments or otherwise, FJ may, in its sole and absolute discretion, allow the Client to remedy the breach by making the required payments or deposits, or by otherwise performing as required. However, all late payments, if accepted by FJ, will be charged a late fee of one and one-half percent (1 1/2 %) of the unpaid balance per month.
- 5.2. **FJ's Remedies.** Upon any breach this Agreement, by failure to make a payment, or otherwise, Client forfeits its entire deposit and FJ may attempt to reschedule, resell or reuse any goods or services previously purchase or reserved for Client's benefit including, but not limited to, air or other transportation and hotel accommodations.

### 6. JURISDICTION AND GOVERNING LAW

Any dispute of any kind arising out of or from a claimed breach of this Agreement shall be resolved in the Superior Court of Maricopa County, Arizona, and Client consents to venue and jurisdiction in that Court. Client further agrees that all disputes arising from this Agreement shall be resolved in accordance with Arizona law.

### 7. ATTORNEY'S FEES

In the event of any legal action or proceeding arising out of this Agreement, the prevailing party shall be entitled to recover its reasonable attorneys' fees and related costs incurred in such action and such amount shall be included in any judgment rendered in such proceeding.

### 8. WAIVER

No waiver by FJ of any provision of this Agreement or of any breach by Client hereunder shall be deemed to be a waiver of any other provision hereof, or of any subsequent breach by Client of the same or any other provision. FJ's consent to or approval of any act by Client requiring FJ's consent or approval shall not be deemed to render unnecessary the obtaining of FJ's consent to or approval of any subsequent act of Client.

### 9. NOTICES

All notices, demands or other communications in this Agreement provided to be given, made or sent by either party to the other shall be deemed to have been duly given, made or sent when made in writing and deposited in the United States mail, certified or registered, postage prepaid, and addressed to the respective party at the appropriate address set forth in the Initial Terms.

### 10. INTEGRATION AND AMENDMENTS

The provision of this Agreement, including these Terms and Conditions and any rules and regulations of FJ, supersede any oral or written agreement between the parties, and any such oral or written agreement is hereby integrated into this Agreement. To the extent it conflicts with this Agreement, any information found in any advertising material, brochure, or web site is hereby superseded by this Agreement. Any amendment to or revision of this Agreement must be in writing and signed by both parties.

### 11. ACTS OF GOD

Client shall have the option of (1) taking a refund pursuant to the provisions for cancellation above, or (2) selecting an alternate program through FJ if the tour is canceled by reason of any Act of God, such as war, labor dispute, martial law, state of emergency, earthquake, or the like,.



## 12. TRAVEL CONDITIONS

- 12.1. **Hotels.** Hotels utilized are doubles/twins. Each room will have private facilities, including shower or bath. A supplement surcharge is applicable to participants in single accommodations.
- 12.2. **Fluctuations, Substitutions with Group.** Client may, under certain circumstances, substitute another person in their stead. Substitutions on flights are allowed subject to the terms of the airline contract. The addition of a new person is charged at the best price available. FJ will use its best efforts to keep the new person at the group rate.  
The following fees apply for substitutions:  
On or after 180 days before departure the substitution fee is \$50  
On or after 120 days before departure the substitution fee is \$100  
On or after 90 days before departure the substitution fee is \$150  
On or after 60 days before departure the substitution fee is \$350  
On or after 45 days before departure the substitution fee is \$1000  
Substitutions are not possible less than 5 days before departure  
\*FJ must receive the substitution deposit/payments before making a refund to the Client.
- 12.3. **Rooming List and Late Changes.** FJ must receive the rooming lists no later than 45 days prior to departure from Client's tour organizer. Late changes in the rooming list, including name changes, additions and deletions are subject to a late change/penalty of \$25.00 per person. This charge covers the costs of administrative expenses, long distance telephone calls, over-night mail charges, etc.
- 12.4. **Flight Arrangements:** All flights will be by scheduled I.A.T.A. carriers with the routing and scheduling at the discretion of FJ. Tour price is based on mid-week travel and air fare flying round trip from the location stated in the tour brochure. Any increase in air fare shall be borne by the participant. Airline taxes and fuel surcharges are not included in price. The operators providing transportation are not responsible for any act, omission or event during the time that passengers are not on board their aircraft or conveyances. FJ has no responsibility or liability of any nature whatsoever for loss, damage, or injury to property or person resulting from the provision of air or motorcoach transportation. The price of a vacant seat and the cost of segments of the program lost due to missing scheduled departure or absences during the tour cannot be refunded. If Client misses any included transportation segment (e.g. flight, transfer, bus or train departure), Client is responsible to make arrangements for and to pay the cost of rejoining the group.
- 12.5. **Deviations:** Late return deviations are sometimes permitted from the original city of departure, for a minimum fee of \$150, if the class of service is still available at time of booking and if the carrier's fare rules permit the change. All deviations must be applied for by writing, faxing or emailing your request to Faith Journeys. When a deviation is confirmed by the airline, passengers will be notified and invoiced for all charges incurred for their deviation. Each subsequent change is subject to an additional \$50 processing fee, plus airline fees once confirmed. Deviations are difficult, especially during high season, so requests must be made as early as possible. Clients who deviate must arrange for their own ground transportation to and from the airport.

## 13. FREQUENT FLYER PROGRAM MEMBERS

If Client desires to use frequent flyer miles for free tickets, Client will need to book its flights directly with the airline and purchase a "Land Only" package from Faith Journeys. Faith Journeys is unable to provide ticket copies after departure for mileage credits. Client should check with their preferred carrier to determine if Client qualifies for any mileage accrual.

## 14. LAND ONLY

Any Client choosing the 'Land Only' package after their initial full-tour reservation has been made in writing, faxing or emailing, is subject to a \$50 change fee up to 60 days prior to departure. Anyone changing to a 'Land Only' option 60 to 0 days prior to departure will be subject to a \$1,000 change fee. If Client chooses the 'Land Only' option must arrange for their own ground transportation to and from the airports and any mid-tour flights.

## 15. TOUR PRICES

The services specified are based on a minimum of number of passengers. If this quota is not reached, the price of the tour will be increased proportionately. All tour prices quoted for transportation and land arrangements are based on rates (including foreign exchange rates) and taxes in effect at time of publication and are subject to change. Adjustments will be made when the exchange rate varies more than 5% at 120 days prior to departure. Confirmation of final air and land prices and taxes will be advised at that time.

## 16. TRAVEL INSURANCE

Travel insurance is highly recommended. Faith Journeys offers TRIP MATE travel insurance. Coverage includes Accidental Death & Dismemberment, Medical Expense/Emergency Assistance, Pre-Departure Trip Cancellation due to illness, Post-Departure Trip Interruption, Travel and Baggage Delay and loss of Baggage and Personal Effects. The non-refundable premium must be paid at the time of the initial deposit to include any pre-existing medical conditions that do not disable you from travel at the time the premium payment is made. A detailed copy of the Faith Journeys Travel Protection Plan Summary is provided with the tour brochure. All cancellations are subject to the terms and conditions stated therein unless the U.S. State Department bans travel to the countries included in the itinerary. Claims for refunds will be handled expeditiously and will be made within 60 days following the termination of the tour program.



## Flight contracts – Frequent Flyer numbers – Seat changes/requests – “Land Only” packages

### Group Air

Faith Journeys is a faith based tour company that specializes in exclusive group travel. We negotiate and secure **group air contracts** with all major airlines departing from the designated airport for each Faith Journeys group. This allows us to keep all passengers within the group traveling together, in most cases.

Group air contracts differ from individually purchased airline tickets in many ways. When group air contracts are negotiated, we are able to hold a large number of seats at the same rate until we ticket the group approximately 45 days prior to departure. We are limited in what types of deviations are allowed from the group contract and in some cases need to look at published, individual tickets. Taxes and fuel costs are subject to change until the tickets are issued.

All airlines require valid passport information including full name (first, middle and last), date of birth, gender, country, in which your passport has been issued and passport expiration date. To ensure that we are able to provide this information accurately, we require a photo copy of each person’s passport traveling on each tour. Faith Journeys will apply each registered passenger’s name to the group air contract approximately 60 days prior to departure. Communication is made with the group tour host to review passenger information before group ticketing is finalized with the airline.

### Frequent Flyer Numbers

Frequent Flyer #'s are not always accepted in group air contracts at time of ticketing, however you may apply your FF# to your flight at the ticket counter on the day of your departure. Please make sure to have this information with you when you check-in upon arrival at the airport.

### Seat Requests & Seat Changes

Faith Journeys makes every effort to honor each request received by our passengers regarding seating preferences. Please understand that although requests are being made directly with the airline, not every request is guaranteed or granted by the airline. If you would like to make any changes to your seat, you are welcome to contact the airline directly or change your seats upon check-in at the airport prior to departure.

### “Land Only” Tour Package

Faith Journeys understands that some will wish to arrange their own air transportation for their tour. **Arranging transportation on your own gives you the ability to use your flight miles for your ticket, secure the seat you desire/require, or upgrade to business class or an extra leg room seat.** However, because our group air contracts allow us to hold space with the airline, we are able to limit cancelation penalties in the event of a group or passenger cancelation. Faith Journeys also reserves the right to search alternative flight schedules to better accommodate the group until shortly before ticketing. **If the flight schedule you purchase arrives or departs at a time different from the group, it is your responsibility to join the group either at the airport or at the first hotel.**





**FAITH JOURNEYS**  
**1440 SO PRIEST DR., SUITE 102**  
**TEMPE, AZ 85281**  
**Phone (480) 894-8407 Fax (480) 894-5137**  
**Email: [info@myfaithjourneys.com](mailto:info@myfaithjourneys.com)**

Please photo copy or fill out this reservation application (2 pages) and complete and send with your deposit

Please include a copy of each passport. Passport MUST be valid 6 months after your return

***The Diocese of Phoenix  
 Cuba Pilgrimage  
 Reservation Application***

I have read and do accept the conditions as outlined in The Diocese of Phoenix pilgrimage to Cuba. I enclosed a check for my deposit.

Make all checks payable to *Faith Journeys*. Return COMPLETED form and deposit to:

Faith Journeys  
 1440 So. Priest Dr., Suite 102  
 Tempe, AZ 85281

**Deposit with reservation application constitutes acceptance of all terms & conditions in this brochure. PLEASE READ CAREFULLY ALL TERMS AND CONDITIONS**

NAME (as printed on passport): \_\_\_\_\_

Name as you would like to be addressed and on your Nametag: \_\_\_\_\_

DATE OF BIRTH (MM/DD/YY) \_\_\_\_\_ GENDER:  Male  Female

PASSPORT NUMBER: \_\_\_\_\_ EXPIRATION DATE (MM/DD/YY) \_\_\_\_\_

Nationality: \_\_\_\_\_ (USA, Spain, etc) Profession: \_\_\_\_\_ (student, teacher, etc)

ADDRESS: \_\_\_\_\_

CITY / STATE / ZIP CODE: \_\_\_\_\_

E-MAIL (for information/updates on your pilgrimage): \_\_\_\_\_

I prefer contact by:

E-Mail (required above)

Cell Phone: \_\_\_\_\_  Home Phone: \_\_\_\_\_

I wish to room with \*: \_\_\_\_\_ Relationship: \_\_\_\_\_

*\*I understand that it is my responsibility to select a roommate if no name is mentioned above. If no name is given to Faith Journeys I understand that I will be responsible for the Single Supplement for a private room*

I want a private room (add single supplement)

I want to arrange my own air (Land Only). I understand that it is my responsibility to meet up with the group.

EMERGENCY contact while you are abroad: Name: \_\_\_\_\_ Phone: \_\_\_\_\_

**TRAVEL INSURANCE**

We highly recommend travel insurance to cover trip cancellation/interruption, travel delay, emergency medical, baggage delay and accidental death coverage. Your tour host has been supplied travel insurance information, rates and coverage for this tour. Please read the information and decide on your policy now. **If you purchase the insurance at the time of your initial deposit for your trip, the travel insurance covers you even if you must cancel or interrupt your trip due to a pre-existing medical condition.** PLEASE REFER TO THE INSURANCE FLYER SUPPLIED TO YOUR TOUR HOST FOR LIMITATIONS AND FOR ANSWERS TO SPECIFIC QUESTIONS

Yes, I would like to purchase the travel insurance package at this time. **Enclosed is a check for \$259.00** (may be added to the deposit check to Faith Journeys). \$219 covers up to \$4,000, \$259 covers up to \$6,000.

No, I do not want to purchase travel insurance, but do understand the risks involved with travel and will assume full responsibility.





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TEMPE, AZ 85281
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The Diocese of Phoenix
Cuba Pilgrimage
Reservation Application
(Continued)

SPECIAL REQUESTS\* (Not guaranteed but will be requested with the airline(s))

Dietary restrictions for airline (and restaurants when possible):

Special circumstance airline seating for medical reasons:

\*Seat requests, upgrades, etc. cannot be guaranteed within a Group Air Contract.

CREDIT CARD PAYMENTS

I wish to pay a one-time payment. Amount \$ Includes \$259.00 payment for travel insurance.

Visa or MasterCard # CVV Code: Expiration Date:

Name of credit card holder (if different than above):

Billing address (if different than above):

These costs are based on payments made by check or cash-equivalent to qualify for our lowest discounted prices.
If I choose to have Faith Journeys handle the credit card processing, a 3% non-refundable accounting fee applies

I authorize and accept the terms of paying by credit card

I understand that the airline tickets or air tours I am purchasing are subject to supplemental price increases that may be imposed after the date of purchase. Post-purchase price increases may be applied due to additional costs imposed by a supplier or government. I acknowledge that I may be charged additional sums by Faith Journeys LLC to offset increased fees, fuel surcharges, taxes, and fluctuations in foreign exchange markets or any combination thereof. I hereby consent to any post-purchase price increases and authorize Faith Journeys LLC to charge me for such additional amounts.

Signature Date:

(All applicants must sign reservation application; if applicant is under 18, Parent/Guardian must sign)



1440 S. Priest Drive, Suite 102
Tempe, AZ 85281-6954

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Website: www.myfaithjourneys.com ♦ E-mail: info@myfaithjourneys.com